Nexthink Transformation Analytics

For projects that can't afford to fail

According to a study realized by McKinsey & Company in conjunction with the University of Oxford over 5,400 large scale IT projects, 45 percent of them run over budget and 7 percent over time, while delivering 56 percent less value than predicted on average. Additionally, IT is expected to conduct changes and project faster and with a lower cost. Nexthink's end-user analytics gives project planners and implementors the information they need to **avoid costly assumptions and mistakes** and to **identify and resolve issues** early to keep their IT projects on track.

Here are three reasons why you need to add Nexthink Transformation Analytics to any of your IT projects:

› **Faster project execution**

Plan and track with real-time data and not outdated inventory or false assumptions.

› **Avoid operational risks**

Track and identify problems and mistakes during the migration with comprehensive metrics.

› **Measure and communicate improvement**

Benchmark progress and success (e.g: "before and after" the migration).

❝ Nexthink provides detailed insight into our workstations, and this enables us to do a perfect planning and follow-up of our migration from Windows XP to Windows 7.

Eli Van de Weyer, IT Manager, SMALS

ACCESS		PLAN		DEPLOY		RUN
User experience Cost saving opportunities Technical complexity	›	Server resources Network traffic and performance Storage capacity	›	Track progress Validate rollout Solve issues	›	End-user SLA Quick problem resolution Maintain compliance

Turnkey Analytics

- Assess your environment: identify which applications and users are ready to be migrated and manage change with minimum impact to your business.

- Progress and delivery tracking: identify issues and get the right set of information to fix problems, compare and validate IT service levels from before and after the transformation IT project.

VDI Transformation

Readiness assessment to choose the best VDI approach and analytics to validate VDI was the right choice for the business users:

- Continuous performance and resource monitoring
- Visibility on both standard and virtual environments to demonstrate the return on investment on your VDI strategy
- Two-step analysis: selection of the best candidate for the migration; capacity and migration planning

Windows Migration

Nexthink helps make Windows migration projects as painless as possible by cutting length, cost and complexity at every stage of the process and typically cutting the elapsed project time in half.

- Assess readiness for Windows migration
- Identify updates required for each business group and users.
- Track and improve migration delivery

Other Transformation Projects

IT departments have less control over the end-user computing infrastructure and Nexthink provides an understanding of what [cloud] services are being consumed.

- Obtain adoption rate & monitor the overall quality of service
- Highlight specific issues and their probable cause
- Identify the impact of change (is it better now than before?)

Integrations Toolkit: export, integrate and share Nexthink's data!

Use Nexthink API to extract project related analytics data into Microsfot Excel or directly into other tools in use at your company to share information within your project team and to build and/or consolidate your existing data. How? Nexthink is putting a real emphasys in integrating with your existing environment. The integration toolkit serves that purpose and consists of a set of methods, web service APIs and sample code to facilitate the integration of Nexthink with other IT systems and processes.

66 Nexthink's end-user IT analytics help us prioritize our IT projects and work more efficiently. Using Nexthink, in less than a year we have successfully implemented 12 major IT transformation projects.

Sébastien Piller, Head of IT Infrastructure, Protectas

Why do you need Nexthink Transformation Analytics?

With the addition of more endpoints (BYO, physical and virtual) and with more varied business processes relying upon them (e.g: increasing number fo applications, cloud and SaaS etc...), enterprise IT infrastructures are expanding and becoming ever more complex. IT Operations Analytics, or ITOA, a form of real-time analytics recently identified as an emerging and growing sector by Gartner, is set to have a major impact on the IT industry as it develops, enabling new and more cost-effective ways of carrying out business processes and delivering services to end-users. Recently, Nexthink has been named Gartner Cool Vendor for ITOA.

Complexity is increasing because of the 4Vs:

› **Volume**

   People used to run a few apps now they are running hundreds apps.

› **Variety**

   IT used to be able to standardized on a single platform but consumerization of IT and BYO and the cloud
   make IT departments have to deal with many.

› **Velocity**

   Everything is operating in near real-time and so IT needs to able to keep the pace.

› **Veracity**

   Because there are blind on the state of the endpoint, It can't be certain of the data / state.

Nexthink helps you understand this new complexity and prepare for tomorrow's workplace. Identify which applications and users are ready to migrate to your new IT environments and manage change with minimum impact to your business. Nexthink helps you avoid costly assumptions and mistakes in the planning and preparation of your project. Nexthink's end-user perspective helps you understand exactly what is being used and what is required going forward to make your Windows migration project a success. Our customers tell us Nexthink cut their migration project in half by eliminating costly assumptions and mistakes during the planning process. Once the migration is complete, Nexthink's end-user perspective can be used to compare and validate IT service levels from before and after the transformation IT project."

How to get the Nexthink Transformation Analytics?

The Nexthink Transformation Analytics are delivered as consulting engagements. The master templates are available through Nexthink certified partners and then must be customized and adapted to each client's context and specific project based on their expressed needs and requirements.

The Nexthink Transformation Analytics are owned, managed, maintained and constantly enhanced by the Nexthink Global Analytics Services organization. They come with detailed methodologies, road-books and best practices on how to use the Nexthink products. Such best practices are the results of years of collaboration with dozens of customers and partners. This collaborative and centralized approach guarantees to our customers to benefits from the latest iteration of the Nexthink Transformation Analytics.

Visit **www.nexthink.com** and contact us to get the list of Nexthink Certified Partners.